# WE’RE LISTENING TO YOUR FEEDBACK

You’ve been giving us feedback on your care and treatment. You’ve told us…..

* Always get fast service
* Nurse was kind and explained test results
* Appointment on time, everything explained, very professional

**POSITIVE COMMENTS**

* Cannot always get an appointment

**ROOM FOR IMPROVEMENT**

* We offer appointments via the HUB service if we have no appointments available on the day at the surgery

**WHAT WE’RE DOING TO IMPROVE**